REFERENCE	AF.01
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Staff capacity and skills
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	E&E
NATURE OF ASSURANCE REQUIRED	The council manages change in the light of revised structures enabling sustained service delivery at existing levels.
	The Council has a challenging corporate change programme and there are a number of potential risks to its successful completion e.g. lack of leadership capability, limited information on future skills requirements / develop / recruit talent, and limited project management skills.
SOURCE(S)	Strategic Risk Register (SSR) 1.01
RESPONSIBLE OFFICER	(Interim) Head of Human Resources Head of Business Transformation
RESPONSIBLE PORTFOLIO HOLDER	Leader of the Council Strategic Planning, Growth and Human Resources Resources
ASSURANCE CURRENTLY AV	AILABLE
INTERNAL	 Senior Management review conducted by Chief Executive (September 2008). Learning Academy programme to 3rd Tier management in order to develop own staff. Programme since developed and expanded / cascaded to 4th Tier managers. Skills audits undertaken as part of Annual Performance and Development (APD) process for all officers. Regular reviews mechanisms in place to ensure coverage across all areas. Staff sickness monitoring (trend analysis e.g. stress related) monthly to Corporate Management Team (CMT) and reports submitted to Scrutiny Committee. Voluntary redundancy scheme (early 2009) evaluated by Directors to ensure that impact on services at forefront of all decisions
EXTERNAL	Investors in People accreditation (training development crucial element)
FURTHER ASSURANCE WORK	
INTERNAL	Ongoing reviews of staff levels to ensure meet needs of service / customer expectations. Annual Governance Statement 2008/2009 (Governance Issue 2009-08 Sickness Absence). Processes need to be regularly reviewed and stricter regime implemented. Development of Manor Drive initiative to link with / provide to other organisations. Development of multi-skilled workforce. • Case studies to be developed to demonstrate the Council meets the Key
	Lines of Enquiry (KLOE) within the Comprehensive Area Assessment (CAA) for Managing Resources (3.3 People). "Does the organisation plan, organise and develop its workforce effectively to support the achievement of its strategic

Priority areas per Sustainable Community Strategy

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APPENDIX B

ASSURANCE FRAMEWORK: DETAILED (SIX MONTH RE-FRESH: OCTOBER 2009)

EXTERNAL ASSURANCE	priorities? CAA. (2009 review excluded Workforce Planning for unitary authorities. Included		
	from 2010)		
LEVEL OF ASSURANCE			
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D		FURTHER WORK REQ'D

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REFERENCE	AF.02		
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Staff retention in key areas		
ASSURANCE REQUIRED			
STRATEGIC PRIORITY	E & E		
NATURE OF ASSURANCE REQUIRED	so staffing levels is con	difficult to recruit / refisitently low. Key vaca	tain staff in a number of key areas uncies reach dangerous levels e.g.
	pay levels too low to re and performance	ecruit, widespredd use	of consultants, drop in productivity
SOURCE(S)	SRR 1.02		
RESPONSIBLE OFFICER	Deputy Chief Executiv (Interim) Head of Hum		
RESPONSIBLE PORTFOLIO	Leader of the Council		
HOLDER	Strategic Planning, Growth and Human Resources Resources		
ASSURANCE CURRENTLY AV	LABLE		
INTERNAL	 Review of Recruitm Business Transform Leadership Acade Development of m Job evaluation proverifications during Voluntary redundo 	ation for Talent Manag my introduced to deve arket force supplement cess and full adoption 2008.	elop internal staff nts in key / difficult work fields n (March 2008). Ongoing appeals / 09) evaluated by Directors to ensure
EXTERNAL	Investors in People accreditation		
FURTHER ASSURANCE WORK			
INTERNAL	 Job Evaluation - Stage 2 appeals due to commence in September / October. Internal Audit Plan 2009/2010: Recruitment 		
EXTERNAL ASSURANCE	CAA. (2009 review exc from 2010)	luded Workforce Plan	ning for unitary authorities. Included
LEVEL OF ASSURANCE			
FULL ASSURANCE	M	ODERATE	FURTHER WORK REQ'D

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REFERENCE	AF.03		
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Financial considerations with third party funded schemes		
ASSURANCE REQUIRED			
STRATEGIC PRIORITY	E&E		
NATURE OF ASSURANCE REQUIRED	Long term financial risk to the Council is minimised.		
	Ongoing management of PFI projects, capital projects and grant funded schemes		
	The Council has been successful in bidding for and winning grant money from external sources but has not always considered the long term revenue implications when the funding ceases.		
SOURCE(S)	SRR 1.03		
RESPONSIBLE OFFICER	Executive Director of Resources		
RESPONSIBLE PORTFOLIO	Leader of the Council		
HOLDER	Strategic Planning, Growth and Human Resources Resources		
ASSURANCE CURRENTLY AV	AILABLE		
INTERNAL	 Exit strategies incorporated into all projects during planning stages Challenge mechanisms including whole life costs factored in Central grant claim register established Integrated Medium Term Financial Strategy (MTFS) in place PFI separate reporting / monitoring Capital funding reviews in light of credit crunch Grant claims unqualified (Internal Audit on behalf of PricewaterhouseCoopers) Partnership toolkit established which considers financial elements as well as 		
	risks, contracts, employment, legal issues etc.		
EXTERNAL	 Other Grant claims unqualified External Audit Closure of Accounts (Report to Management) Jan 2009 Joint working arrangements with external partners e.g. EEDA, GO-East 		
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED		
INTERNAL	Central Funding Unit proposal within Strategic Resources to coordinate and evaluate all bids		
EXTERNAL ASSURANCE	Grant claims approved / unqualified		
LEVEL OF ASSURANCE			
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D		

REFERENCE	AF.04
KEY CONTROL AREA	Growth
WHERE ASSURANCE	

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	(-	,	
REQUIRED			
DELETED - COMBINED WITH A	F.07		

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REFERENCE	AF.05			
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Local Area Agreements			
ASSURANCE REQUIRED				
STRATEGIC PRIORITY	E&E			
NATURE OF ASSURANCE REQUIRED	The authority is increasingly engaged in partnership working with both the public and private sector. There is an increased expectation in terms of establishing assurance on governance arrangements for the growing number of partnership and joint working activities Ensure that LAA targets are met and that arrangements for democratic accountability are sound. Furthermore, need to look to ensure reach all LAA outcome targets and delivering of Sustainable Community Strategy especially in light of the credit crunch.			
SOURCE(S)	SRR 1.05 Annual Governance Statement 2007/2008 (Governance Issue 2008-02 Development of LAAs)			
RESPONSIBLE OFFICER	Chief Executive			
	Lead Directors (with LAA targets)			
RESPONSIBLE PORTFOLIO HOLDER	ALL			
ASSURANCE CURRENTLY AV	AILABLE			
INTERNAL	 Local Area Agreement (Internal Audit review - Full Assurance) Lead Officer has reverted to the Deputy Chief Executive following a review of the senior management structure. Agreements have been established with each provider - whether public, private or voluntary sector. Continue to roll out the partnership protocols developed and the associated toolkit Themed areas established and regular reports to CMT Coordination by Community Safety Partnerships (part of GPP) Executive Decision (20 March 2009) approved annual refresh of the LAA Commentary on LAA out turn (Cabinet 6 July 2009) 			
EXTERNAL	Greater Peterborough Partnership integrated approach with partners			
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED			
INTERNAL	Annual refresh of LAA to ensure targets remain relevant Regular reporting of performance to appropriate Panels, Scrutiny and Cabinet Data collection accuracy between partner organisations			
EXTERNAL ASSURANCE	Comprehensive Area Assessment			
LEVEL OF ASSURANCE				
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D			

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REFERENCE	AF.06			
KEY CONTROL AREA WHERE ASSURANCE REQUIRED		Partnership working with Primary Care Trust (PCT) and the impact of PCT changes on PCC service delivery		
ASSURANCE REQUIRED	<u>:</u>			
STRATEGIC PRIORITY	H E&E			
NATURE OF ASSURANCE REQUIRED		uncil has an integrated working relations	·	
	agreen	nents and the robustness of financial I		
SOURCE(S)	SRR 1.0	6		
RESPONSIBLE OFFICER	Directo	r of Adult Social Care		
RESPONSIBLE PORTFOLIO HOLDER	Health & Adult Social Care			
ASSURANCE CURRENTLY AV				
• Work and li		iew of Section 75 agreements and Ac k undertaken by Cambridgeshire Hea I liaison with Auditors alth and Adult Social Care Scrutiny Pa	alth Internal Audit Service (CHIAS)	
EXTERNAL Externo		l Audit reviews at both bodies		
FURTHER ASSURANCE WORK		•		
INTERNAL	Internal Audit Plan 2009/2010: PCT Governance			
EXTERNAL ASSURANCE	 Commission for Social Care Inspection Annual Review Comprehensive Area Assessments (for PCC and PCT) Assurance from CHIAS (or new provider as contract out to tender September 2009) 			
LEVEL OF ASSURANCE				
FULL ASSURANCE		MODERATE	FURTHER WORK REQ'D	

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REFERENCE	AF.07		
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Delivery of Master Plan		
ASSURANCE REQUIRED			
STRATEGIC PRIORITY	E L		
NATURE OF ASSURANCE REQUIRED	Effective joint planning arrangements Securing of the approvals / resources / strategies / cooperation required to meet the demands for the significant growth of Peterborough		
SOURCE(S)	SRR 1.07		
RESPONSIBLE OFFICER	Deputy Chief Executive		
RESPONSIBLE PORTFOLIO HOLDER	Strategic Planning, Growth and Human Resources Regional and Business Engagement Resources		
ASSURANCE CURRENTLY AVA	AILABLE		
INTERNAL	 Medium Term Financial Strategy (MTFS) and linked to growth. Creation of Opportunity Peterborough GPP establishment Peterborough Growth and Regeneration: Securing the Future (Cabinet Dec 2008) 		
EXTERNAL	 CPA Corporate Assessment (2006) Partnership arrangements and business plans put in place with Opportunity Peterborough 		
FURTHER ASSURANCE WORK	·		
INTERNAL	 Planning Strategy development Refresh of MTFS to further identify any impact of credit crunch Internal Audit Plan 2009/2010: Regeneration Internal Audit Plan 2009/2010: Sustainability 		
EXTERNAL ASSURANCE	Comprehensive Area Assessment Opportunity Peterborough deliverables		
LEVEL OF ASSURANCE			
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D		

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REFERENCE	AF.08		
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Flu pandemic or other major illness		
ASSURANCE REQUIRED			
STRATEGIC PRIORITY	H E&E		
NATURE OF ASSURANCE REQUIRED	A flu pandemic or other major illness affects both the local community impacting service need and the Council workforce impacting service delivery.		
	Council delivers its duties under the Civil Contingencies Act.		
	Council provides adequate response to major incident.		
SOURCE(S)	SRR 1.08		
RESPONSIBLE OFFICER	Resilience Team Manager		
RESPONSIBLE PORTFOLIO HOLDER	ALL		
ASSURANCE CURRENTLY AV	ILABLE		
INTERNAL	Corporate Flu Pandemic Guidance completed and issued to key staff Arrangements put in place for swine flu. Key services identified and potential relocation of staff All staff surveyed and ongoing monitoring of situation Clear links put in place with PCT and separate distribution centre identified and used earlier in year		
EXTERNAL	Use of Resources: Internal Control KLOE overall score = 3		
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED		
INTERNAL	Internal Audit Plan 2009/2010: Business Continuity		
	Internal Audit Plan 2009/2010: Health & Safety		
	Future monitoring / reporting to Council and / or regional		
EXTERNAL ASSURANCE	-		
LEVEL OF ASSURANCE			
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D		

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REFERENCE	AF.09
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Business continuity and community resilience
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	E & E
NATURE OF ASSURANCE REQUIRED	Business continuity is a risk for every business. The Council needs to ensure those services which are required to produce and test business continuity as well as (emergency) resilience plans, do so.
	Council delivers its duties under the Civil Contingencies Act.
	Council provides adequate response to major incident.
	Council has sufficient plans and measures to avoid service disruption.
SOURCE(S)	SRR 1.09
	Annual Governance Statement 2007/2008 (Governance Issue 2008-03 Business Continuity)
RESPONSIBLE OFFICER	Executive Director of Operations
RESPONSIBLE PORTFOLIO HOLDER	ALL
ASSURANCE CURRENTLY AV	AILABLE
INTERNAL	Regular testing of arrangements and off site facilities available, including continuity software. During 2007, an actual incident took place - the flooding of a council building - resulting in a plan being put into action. Following completion, lessons have been learnt and changes made to ensure smoother delivery / mitigate and future disasters.
	Business Continuity Plans in place for major systems. Ongoing business continuity and disaster recovery exercises undertaken (last December 2008), primarily in relation to cessation of ICT systems / buildings. Other scenarios planned on an ongoing basis.
	Workshops provided to all departments / corporate buy in / key officers identified.
	Directors / Heads of Service annual self assessment statements
	Business Continuity and Risk Management combined into one overarching strategy / policy
EXTERNAL	Use of Resources: Internal Control KLOE overall score = 3
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED
INTERNAL	Departmental business continuity plans to be amalgamated into over arching corporate continuity plans
	Internal Audit Plan 2009/2010: Business Continuity Planning

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APPENDIX B

ASSURANCE FRAMEWORK: DETAILED (SIX MONTH RE-FRESH: OCTOBER 2009)

			_
EXTERNAL ASSURANCE	Comprehens	ive Area Assessment	
LEVEL OF ASSURANCE			
FULL ASSURANCE		MODERATE	FURTHER WORK REQ'D

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REFERENCE	AF.10	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Investing to save bids	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	E H L C E&E	
NATURE OF ASSURANCE REQUIRED	Tighter budget setting arrangements as a result of Comprehensive Spending Reviews require greater scrutiny of the budgets and the services provided. Effective appraisals of projects prior to issuing of funds	
	Lifective applications of projects prior to assoring of forties	
	Impact of changes in demand are accounted for	
	Benefits realisation processes in place which demonstrates long term savings	
SOURCE(S)	SRR 1.10	
RESPONSIBLE OFFICER	All Directors	
RESPONSIBLE PORTFOLIO HOLDER	Resources	
ASSURANCE CURRENTLY AVA		
INTERNAL	Integrated processes between service and financial planning	
	Medium Term Financial Strategy	
	Project appraisals in place	
	Ongoing programme of zero based budgeting (Children Services, Operations)	
EXTERNAL	-	
FURTHER ASSURANCE WORK		
INTERNAL	Gateway reviews of bids	
	Impact of potential reduction in funds based on possible change in Central Government spending plans	
EXTERNAL ASSURANCE	Evaluation of benefits realisation	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.11
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Governance arrangements for partnerships
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	E H L C E&E
NATURE OF ASSURANCE REQUIRED	Due to information shortfall in relation to all our partnerships it means we cannot accurately assess the full extent of any potential financial, reputation or legislative impacts on the Council. Overall, PCC needs to ensure that partnership arrangements are robust, governance arrangements are sound
SOURCE(S)	SRR 1.11
RESPONSIBLE OFFICER	All Directors Solicitor to the Council
RESPONSIBLE PORTFOLIO HOLDER	ALL
ASSURANCE CURRENTLY AV	AILABLE
INTERNAL	Development of partnership toolkit
	Risk assessment of key partnerships and governance arrangements established
	Partnership workshops run for CMT
	LAA targets established and ratified by Go-East
	Partnership arrangements with GO-East, EEDA, Opportunity Peterborough, English Partnerships, Greater Dogsthorpe Partnership, Cross Keys
	Creation of Strategic Governance Board chaired by Solicitor to the Council
EXTERNAL	-
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED
INTERNAL	Internal Audit Plan 2009/2010: Ongoing partnership governance reviews for a sample of key partnerships against the toolkit
	Annual Governance Statement 2008/2009 (Governance Issue 2009-05 Effective Governance). Follow up arrangements to be monitored and reported though Audit Committee.
EXTERNAL ASSURANCE	Comprehensive Area Assessment
LEVEL OF ASSURANCE	

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FULL ASSURANCE MODERATE FURTHER WORK REQ'D

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REFERENCE	AF.12
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Credit crunch
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	E & E
NATURE OF ASSURANCE REQUIRED	The credit crunch impacts on many areas of the Council's income, including land charges, car parking, commercial rents and interest receipts from investments. Financial position of council is secured, despite reductions in income. Bank leading rates do not have a material effect on any surplus funds / investment strategies.
SOURCE(S)	SRR 1.12
RESPONSIBLE OFFICER	Executive Director of Resources
RESPONSIBLE PORTFOLIO HOLDER	Resources
ASSURANCE CURRENTLY AVA	AILABLE
INTERNAL	Medium Term Financial Strategy (MTFS)
	Budgetary control reporting processes flag up / highlight early warning problem areas Separately identified as part of Annual Governance Statement 2008/2009 covering 3 aspects - 2009-01 Lower Income; 2009-02 Increase in Service Requirements; and 2009-03 Impact on Capital Disposal.
EXTERNAL	-
ELIDTHED VSCIIDVNCE MODK	PECHIPED / PROCRAMMED
INTERNAL	Lower Income: Budgets have been scrutinised to identify savings without cutting services. Ongoing monitoring of costs and income levels are required to ensure that budgetary pressures are identified on a timely basis throughout the year. Increased Service Requirements: Due to impacts on social well-being, there is a real possibility that there will be an increase in the need for council services. Careful monitoring is required of any increased need for advice, counselling, mental health-type preventative services. Capital Disposals: There is extensive public interest and resources in the capital programme are limited. The Council must ensure that resources and risks are managed and prioritised effectively and that the budget is not overspent. Internal Audit Plan 2009/2010: Treasury Management Cabinet (October 2009)
EXTERNAL ASSURANCE	External Audit: Report to Management 2008/2009 Comprehensive Area Assessment

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LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE	FURTHER WORK REQ'D

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REFERENCE	AF.13	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Special Purpose Vehicles / Shared Services	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	C E & E	
NATURE OF ASSURANCE REQUIRED	There are a number of innovative solution for the delivery of services. It is essential the considered.	
	Successful transition into shared service full Initiative is in line with Council's interests.	unction, with a realisation of savings.
SOURCE(S)	SRR 1.13	
RESPONSIBLE OFFICER	Executive Director of Resources	
RESPONSIBLE PORTFOLIO HOLDER	Resources	
ASSURANCE CURRENTLY AV	AILABLE	
INTERNAL	Governance arrangements established	
	Various projects set up to manage appro	ach
	Director briefings (since Dec 2008) re: Mai from other authorities / organisations expr	
	Business Transformation projects	
	Revenue and Benefits Service developme	ent for agile working
	ICT Managed Service contract in place fr	rom October 2009.
	Separately identified as part of Annual Go covering 2 aspects - 2009-11 Shared Servi	
EXTERNAL	-	
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED	
INTERNAL	Ongoing discussions with other Councils	
	Development of Manor Drive proposals / solution(s)	
	Internal Audit Plan 2009/2010: ICT Managed Service Governance	
	Internal Audit Plan 2009/2010: Revenues 8	& Benefits Data Security
external assurance	External Audit review of PSP contract	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE	FURTHER WORK REQ'D

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REFERENCE	AF.14	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Diversity	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	C	
NATURE OF ASSURANCE REQUIRED	The Council ensures that policy decisions, service delivery and employment opportunities take sufficient regard of equality and diversity issues	
SOURCE(S)	SRR 2.01	
RESPONSIBLE OFFICER	Director of Adult Social Services and Performance	
RESPONSIBLE PORTFOLIO HOLDER	Health & Adult Social Care	
ASSURANCE CURRENTLY AVA	AILABLE	
INTERNAL	Diversity Strategy developed with clear action plans to deliver. Equality and Diversity Policy	
	Training provision to managers	
	New Link Resource Centre	
EXTERNAL	-	
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED	
INTERNAL	Equality impact programme initiated and assessments undertaken	
	DMT developing action and implementation plans	
	Annual Equalities monitoring report	
	Equality and Diversity Group of senior managers	
EXTERNAL ASSURANCE	External accreditation / inspection against equality standards	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.15	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Disabled needs met	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	E H L C E&E	
NATURE OF ASSURANCE REQUIRED	Appropriate arrangements in place to cater for dis	abled needs
SOURCE(S)	SRR 2.02	
RESPONSIBLE OFFICER	Deputy Chief Executive Head of Strategic Property	
	(Interim) Head of Human Resources	
RESPONSIBLE PORTFOLIO HOLDER	Health & Adult Social Care	
ASSURANCE CURRENTLY AV	AILABLE	
INTERNAL	Disability audit of council buildings	
	DDA programme of works	
	Review of established policies	
EXTERNAL	CPA Corporate Assessment 2006	
FURTHER ASSURANCE WORK		
INTERNAL	Asset management strategy development and regular refresh	
EXTERNAL ASSURANCE	Comprehensive Area Assessment (Managing Resources - Assets)	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE	FURTHER WORK REQ'D

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REFERENCE	AF.16	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Equal pay harmonisation	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	E & E	
nature of assurance required	There has been a large increase in equal pay claims nationwide. We now have an equal pay scheme in place (March 2008), however there are a number of appeals. Robust job evaluation processes have been followed which will prevent any potential equal pay claims	
SOURCE(S)	SRR 2.03	
RESPONSIBLE OFFICER	Deputy Chief Executive	
RESPONSIBLE PORTFOLIO HOLDER	Leader of the Council Strategic Planning, Growth and Human Resources Resources	
ASSURANCE CURRENTLY AV	AILABLE	
INTERNAL	Job evaluation process regularly reported to Cabinet	
	MTFS Robust appeals process	
	Separately identified as part of Annual Governance Statement 2008/2009 - 2009-06 Single Status Agreement. A year on, the council is assured through an independent audit that its pay structure is now free of gender-based inequalities and therefore that the SSA has done its job. Nonetheless, there remain a number of specific appeals to consider, and litigation connected to "backward-looking" cases is progressing through the employment tribunals. The litigation itself and the awards that might be made should some cases succeed represent financial risk for the Council which is actively managed by a project board chaired by the Deputy Chief Executive with Human Resources, Financial and Legal attendance. The initial team of interims officers running the Job Evaluation process and SSA project has been replaced by a small in-house team funded from within the significantly reduced Human Resources budget that has been achieved.	
EXTERNAL	Agreements with Unions (locally and nationally) before implementation	
FURTHER ASSURANCE WORK		
INTERNAL	Stage 2 appeals planned for September / October 2009	
EXTERNAL ASSURANCE	-	
LEVEL OF ASSURANCE FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.17		
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Community cohesion and engagement		
ASSURANCE REQUIRED			
STRATEGIC PRIORITY	Н		
NATURE OF ASSURANCE REQUIRED	Social mix of city is changing and Council need to meet their needs. The Council needs to ensure appropriate community engagement which leads to increased inclusion throughout the community resulting in reduced social tension and potential disorder, culminating in an increase in public satisfaction.		
SOURCE(S)	SRR 3.01		
RESPONSIBLE OFFICER	Deputy Chief Executive		
RESPONSIBLE PORTFOLIO HOLDER	Neighbourhood, Housing and Community Development		
ASSURANCE CURRENTLY AV	AILABLE		
INTERNAL	Community Engagement reviews by Scrutiny Committee		
	Peterborough Community Safety Partnership		
	Asylum and Migration Service delivered through New Link Resource Centre		
	CCTV high profile / visibility in key areas Partnership arrangements between Police, LA and other key partners LAA themed areas Coordination by Community Safety Partnerships (part of GPP) Neighbourhood Investment Plan (linked to voluntary community sector capacity)		
EXTERNAL	CPA Corporate Assessment 2006		
FURTHER ASSURANCE WORK REQUIRED / PROGRAMMED			
INTERNAL	Internal Audit Plan 2009/2010: Sustainability		
EXTERNAL ASSURANCE	Comprehensive Area Assessment		
LEVEL OF ASSURANCE	<u>.</u>		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D		

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REFERENCE	AF.18	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Schools Phase 2 and Building Schools for the Future	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	С	
NATURE OF ASSURANCE REQUIRED	The BSF programme delivers affordable, improved educational services and achievements. Through investment, BSF aims to drive reform such as Academies, provision for special needs and extended schools.	
SOURCE(S)	SRR 4.01	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Education, Skills and University	
ASSURANCE CURRENTLY AV	/AILABLE	
INTERNAL Project Board established with involvement of key stakeholders. Project focus 2 of the remaining 3 schools in the south of the city (Orton Longueville and Stanground College)		
	Phase 2 Secondary Schools Review (Cabinet reports)	
	MTFS	
EXTERNAL	_	
FURTHER ASSURANCE WORL	K REQUIRED / PROGRAMMED	
INTERNAL	Internal Audit Plan 2009/2010: Capital Gateway Review	
	Strategies for Change to be developed	
	Evaluation of bids submitted	
EXTERNAL ASSURANCE	Effective management of PFI monies required. Issue identified within Statement of Accounts 2008 / 2009	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.19
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Improvement in educational standards - Key Stages 1, 2
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	C
NATURE OF ASSURANCE REQUIRED	Exam results and standards show increases across the Council.
SOURCE(S)	SRR 4.02
RESPONSIBLE OFFICER	Director of Children Services
RESPONSIBLE PORTFOLIO HOLDER	Education, Skills and University
ASSURANCE CURRENTLY AV	
INTERNAL	Action plans in place which are linked to national indicators from Joint Area Review Learning Strategy in place incorporating impact assessments for additional children on existing services Monitoring of KPI's LPSA 3 (Key Stage 2), LPSA 4 (Key Stage 3), LPSA 5 (Key Stage 4)
EXTERNAL	LPSA assessment
	(REQUIRED / PROGRAMMED
INTERNAL	-
EXTERNAL ASSURANCE	LPSA Assessment
	OFSTED (authority and individual schools)
	Joint Area Review
	Comprehensive Area Assessment
LEVEL OF ASSURANCE	
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D

Priority areas per Sustainable Community Strategy

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REFERENCE	AF.20	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Improvement in educational standards - Key Stages 3, 4	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	С	
NATURE OF ASSURANCE REQUIRED	Exam results and standards show increases across the Council.	
SOURCE(S)	SRR 4.03	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Education, Skills and University	
ASSURANCE CURRENTLY AVAILABLE		
INTERNAL	Action plans in place which are linked to national indicators from Joint Area Review Learning Strategy in place incorporating impact assessments for additional children on existing services Monitoring of KPI's LPSA 3 (Key Stage 2), LPSA 4 (Key Stage 3), LPSA 5 (Key Stage 4)	
EXTERNAL	LPSA assessment	
	(REQUIRED / PROGRAMMED	
INTERNAL	-	
EXTERNAL ASSURANCE	LPSA Assessment	
	OFSTED (authority and individual schools)	
	Joint Area Review	
	Comprehensive Area Assessment	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.21	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Children staying safe / child protection	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	С	
NATURE OF ASSURANCE REQUIRED	Ability to maintain and continue recent improvements in service / performance / financial management	
	Robust systems in place to safeguard children and prevent harm	
SOURCE(S)	SRR 4.04	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Children Services	
ASSURANCE CURRENTLY AV	AILABLE	
INTERNAL	Performance indicator information highlighting continued downward trend in numbers of children in care and improvements in timeliness of assessments	
	School CRB checks	
	Placement Strategy developed / Reoffending protocol in place	
	Youth Offending Service	
	Implementation of Child Matters	
	Development of Children's' Trust to coordinate organisations responsibilities	
EXTERNAL	-	
	REQUIRED / PROGRAMMED	
INTERNAL	Workstreams reviewing processes in light of Haringey and other reviews	
	Safeguarding development group established	
013010101010101010101010101010101010101	Internal Audit Plan 2009/2010: Recruitment / CRB	
EXTERNAL ASSURANCE	Assurance requirements from external partner organisations e.g. EPM for schools HR support	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.22	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Teenage conception rates	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	H C	
NATURE OF ASSURANCE REQUIRED	Demonstration that teenage birth rates are reducing following targeted funding	
SOURCE(S)	SRR 4.05	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Children Services	
ASSURANCE CURRENTLY AV		
INTERNAL	Focussed work linked with LAA	
	Children and Lifelong Learning Scrutiny Panel reports	
	Internal Audit review of LAA Grant Claim / performance indicators and targets	
EXTERNAL	National Strategies Team Action Plan	
	LPSA targets	
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED	
INTERNAL	-	
EXTERNAL ASSURANCE	LPSA funding	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.23
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Integrated services for children with disability
ASSURANCE REQUIRED	
STRATEGIC PRIORITY	H C
NATURE OF ASSURANCE REQUIRED	Improved outcomes for children with disabilities and learning difficulties
SOURCE(S)	SRR 4.06
RESPONSIBLE OFFICER	Director of Children Services
RESPONSIBLE PORTFOLIO HOLDER	Children Services
ASSURANCE CURRENTLY AV	AILABLE
INTERNAL	Implementation of "Assessing Change: A position statement, and demand trends and needs analysis" SEN Strategy
	SEN SII GIEGGY
	Learning difficulties and disabilities strategy / protocols established
	Database in place tracks progress in vulnerable groups and those at risk
EXTERNAL	GO-EAST support
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED
FURTHER ASSURANCE WORK INTERNAL	REQUIRED / PROGRAMMED

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REFERENCE	AF.24	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Children's Trust	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	C E & E	
NATURE OF ASSURANCE REQUIRED	Effective joint commissioning Local partnerships for children brought together	
SOURCE(S)	SRR 4.07	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Children Services	
ASSURANCE CURRENTLY AVA	AILABLE	
INTERNAL	Adoption of joint commissioning model by Children's Trust and full implementation of joint commissioning team. Established April 2008. Clear vision in place Formal agreement with NHS Peterborough on joint commissioning and delivery of aligned / pooled budgets in key areas	
EXTERNAL	-	
FURTHER ASSURANCE WORK		
INTERNAL	Refresh of Childrens Trust	
EXTERNAL ASSURANCE	-	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

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REFERENCE	AF.25	
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Workforce development	
ASSURANCE REQUIRED		
STRATEGIC PRIORITY	C E&E	
NATURE OF ASSURANCE REQUIRED	Effective workforce development in place across the Children's Trust All local authorities to introduce a Childrens Workforce plan by 2010	
SOURCE(S)	SRR 4.08	
RESPONSIBLE OFFICER	Director of Children Services	
RESPONSIBLE PORTFOLIO HOLDER	Children Services	
ASSURANCE CURRENTLY AV	AILABLE	
INTERNAL	Integration of work plans Business process reengineering within Childrens Services	
	Training Strategy	
	Career development scheme for qualified social workers	
EXTERNAL		
FURTHER ASSURANCE WORK	REQUIRED / PROGRAMMED	
INTERNAL	-	
EXTERNAL ASSURANCE	-	
LEVEL OF ASSURANCE		
FULL ASSURANCE	MODERATE FURTHER WORK REQ'D	

REFERENCE	AF.26
KEY CONTROL AREA WHERE ASSURANCE REQUIRED	Children's Service Change programme
LEVEL OF ASSURANCE: Not applicable DELETED	

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